



TICKET TERMS AND CONDITIONS
GAT Showcase Bogotá 2024
September 6th, 2024

These Terms and Conditions may vary due to changes in rules or laws, and/or criteria followed and applied by the competent authority and the organizers. Therefore, **THE ORGANIZATION** reserves the right to modify these Terms and Conditions at any time and without prior notice. Any modification shall become effective and shall be effective against **THE CLIENT** from the time of its publication on the official website of the event www.gatexpo.net. Consequently, **THE CLIENT** is recommended to review these Terms and Conditions each time he/she accesses the website or makes a purchase.

At the moment **THE CLIENT** purchases his/her **TICKET**, he/she accepts the following terms and conditions:

1. At the moment of the purchase, **THE CLIENT** is responsible for filling in his/her data correctly in the Registration Form enabled on the website by **THE ORGANIZATION**, paying special attention to the introduction of personal and banking data.
2. **THE CLIENT** acknowledges and accepts that the value of one **(1) TICKET** for the entrance to **GAT Showcase Bogotá 2024** and access to the commercial exhibition of online platforms and land-based games at the **Sheraton Bogotá Hotel on September 6th, 2024, is USD 130 TAX included.**
3. **The CLIENT** agrees to access the web page www.gatexpo.net in accordance with the provisions of these Terms to acquire his **TICKETS** or to know the contents and in no way may use them for illicit purposes or effects, harmful to the rights and interests of third parties, violation of intellectual property, or acts of unfair competition. Likewise, **THE CLIENT** guarantees that he/she will not damage or alter the contents of the page or its normal operation.
4. The purchase(s) that **THE CLIENT** makes through the website, through the means of payment available on the gateway, are subject to verification and acceptance of the debit or credit card with which **THE CLIENT** makes it by the respective financial institutions and / or banks, including the payment gateway. It is also subject to verification of personal data.
6. **THE CLIENT** accepts that the event data (dates and times) have been reviewed. Likewise, the information entered in the registration form is the responsibility of **THE CLIENT**.
7. **THE ORGANIZATION** is not obligated to refund money for errors in dates, schedules or others that **THE CLIENT** should be clear about at the time of purchase. Likewise, **THE ORGANIZATION** will not refund money for reasons beyond the responsibility of **THE ORGANIZATION** or its agents, such as withdrawal by **THE CLIENT** from attending the events or other reasons attributable to the autonomy of the will of **THE CLIENT**, whether it is a single or multiple **TICKETS**.
8. If **THE ORGANIZATION** makes modifications to the **GAT Showcase Bogotá 2024** event, due to force majeure or fortuitous event determined by uncontrollable public calamity such as earthquakes, fires, riots, terrorist acts, public order problems including restrictive sanitary measures to safeguard public health, labor disputes, technological damage, computer virus alerts, industrial espionage, hacking of computer systems, platform crash due to State reasons, damage to servers and physical or virtual data storage and processing services, or others of this nature that make it impossible to hold the event for



reasons of force majeure, hacking of computer systems, failure of the platform for state reasons, damage to servers and physical or virtual data storage and processing services, or others of this nature that make it impossible to carry out the event for reasons completely beyond the control or direct responsibility of **THE ORGANIZATION**, the event may be postponed at the time defined by **THE ORGANIZATION**. If the event does not take place on the scheduled date for reasons of force majeure or fortuitous event, **THE ORGANIZATION** shall apply the amounts paid by **THE CLIENT** to participate in the next event of **THE ORGANIZATION** on the dates and place defined.

9. The **TICKET** purchase confirmation will be sent only once. Once the purchase confirmation has been sent to the email indicated by **THE CLIENT**, **THE ORGANIZATION** is not obliged to send this information again. **THE CLIENT** is responsible for saving all information received corresponding to **GAT Showcase Bogotá 2024**.
10. **THE CLIENT** shall be responsible for taking adequate measures and acting diligently when accessing the web page. Part of such diligence involves having protection programs, antivirus, for handling malware, spyware and similar tools. In addition, you must have copies of the programs and data that you have on the computer through which you access the site.
11. Any unauthorized use of the commercial contents of **THE ORGANIZATION**, sponsors, exhibitors, allies, etc., constitutes a violation of these Terms and Conditions, copyright and industrial property laws, as well as a violation of international treaties on intellectual property.
12. **THE CLIENT** acknowledges and accepts that, at the moment of entering the **Sheraton Bogotá Hotel**, **he/she must present the QR code** from his/her mobile or printed device. This code will only be sent to the email address indicated at the time of purchase. This information is non-transferable and two or more entries will not be accepted in parallel with the same code. Each customer will receive this information and is responsible for its use.
13. **THE CLIENT** understands that the **TICKETS** may not be used in any case for resale and/or commercial or promotional application without the prior written authorization of **THE ORGANIZATION**.
14. **THE CLIENT** agrees to comply with the formalities required for entry to the **Sheraton Bogotá Hotel** and to abide by the biosecurity protocols in force on the dates of the event required by the Government of Colombia, such as: information and personal data on Covid-19 vaccination or current state of health and confirmation of professional, business or travel data that brought him/her to Bogotá, means of transportation, length of stay and hotel or place of accommodation in the city and/or in Colombia and next destination.
15. **THE CLIENT** agrees to behave appropriately at the time of entering the Sheraton Bogotá Hotel and during the time he/she remains at the fairgrounds and to comply with all sanitary measures required by **THE ORGANIZER** and **the Sheraton Bogotá Hotel**, avoiding offensive or provocative behavior that violates morals and public order. In case of incurring in improper acts or in violation of the rules of public health, **THE CLIENT** will be removed from the premises by security agents of **THE ORGANIZER** and **the Sheraton Bogotá Hotel**. **THE ORGANIZER** reserves the right to refuse admission if **THE CLIENT** shows signs of respiratory illness, intoxication with alcohol, psychoactive substances or aggressive behavior.
16. With the confirmation of the purchase of the **TICKET**, the conditions are understood to be accepted.



17. Although **THE ORGANIZATION** provides general security in the common areas of the event, **THE ORGANIZATION** is not responsible for loss of material objects during the development of **GAT Showcase Bogotá 2024** and its complementary activities. **THE CLIENT** must pay special attention to his/her belongings such as computers, tablets, cell phones, luggage, wallets, cameras, etc.
18. It shall be the responsibility of **THE CLIENT** to have health insurance to cover possible eventualities such as accidents and/or illnesses that may affect **THE CLIENT** during the event. In no case shall **the ORGANIZATION** be responsible for providing health services or compensation for this cause.
19. **METHOD OF PAYMENT:**
 - Purchases will be processed through **WOMPI's** gateway. Payment approval is subject to verification.
 - The **TICKET** sales system uses a secure server and the latest encryption technology.
 - In case of loss of the badge, the **CUSTOMER** must pay USD 30 for its renewal.

CUSTOMER SERVICE POLICIES - CONFIRMATION OF PURCHASE

THE ORGANIZATION is not obliged to resend confirmation of purchase. This information will be sent only once and must be kept by **THE CLIENT** once received.

THE ORGANIZATION will confirm within 15 hours if your registration was successful.

CONDITIONS FOR DECLINING THE PURCHASE OF TICKETS

THE CLIENT at the moment of purchase must be completely sure of what he/she is going to acquire, therefore, after a transaction has been made and finalized, **THE ORGANIZATION** will not refund money or cancel orders.

INTELLECTUAL AND INDUSTRIAL PROPERTY

THE CLIENT must refrain from violating intellectual property rights, declaring that he/she recognizes and respects the rights of others of Industrial Property and/or Copyrights. To that extent, he/she declares that he/she accepts the rights of all creators of intellectual works and their owners and in general, of the generators of knowledge.

It also declares that it uses its own works or works under assignment or license, its own trademarks and/or patents or those under assignment or license, in accordance with intellectual property regulations, and maintains in force the authorizations, contracts, registrations and licenses of the Industrial Property component, as well as those of the works and creations used in its activities.

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THE ORGANIZATION is free to limit access to the website and the products and/or services offered therein, as well as the subsequent publication of the opinions, observations, images or comments that users may send through e-mail.

In accordance with the aforementioned, **THE ORGANIZATION** is authorized to proceed to the modification or alteration of such observations, opinions or comments, in order to adapt them to the needs of the editorial format of the Web tools, without being understood that there is any kind of damage to any of the moral faculties of copyright that **THE CLIENT** may have over them.

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